Repair/complaint form

Note!
The information below in this form must be filled in before you return goods to Åkerströms.
If the form is missing or not completely filled in, it may delay our handling of the case.
A printed copy must be attached to the returned goods.

Company name:		
Company billing address:	**Marking / reference:**	**Invoice email adress:**
Company's contact person:	**E-mail contact person:**	**Phone number contact person:**
Delivery address:	**ZIP code / City:** /	**Organization number:**
Cust. nr:	**Purchase / order number:**	**Other:**

Customer data - Delivery

Company name:		
Delivery address:	**ZIP code / City:** /	**Package marking:**
Company's contact person:	**E-mail contact person:**	**Phone number contact person:**
Kundnr:	**Shipping method:**	**Receiver's shipping number:**
Other:		

Product and order information

Product - Item number:	**Delivery or serial number:**	**Date of purchase:**	**Åkerströms' order number:**

Reason for return

Repair* ☐	**Warranty action*** ☐	**Wrong product received** ☐	**Repurchase** ☐	**Other** ☐

***Description of problem:** mandatory for repair or warranty action

Addditional information:

Filled in by Åkerströms

Case number	**Åkerströms Contact: Name & E-mail**	**Date**
RMA /AO Number	**Notes**	

SAFETY DECLARATION

It is Åkerströms' policy to protect the health of our staff and guarantee a safe working environment. We therefore require that all products that are returned are safe to handle and free from harmful substances, such as dangerous chemicals and biological substances. According to regulations regarding Lithium-ion (Li-ion) batteries, Batteries are not allowed to be returned. These must be removed from the equipment before returning the goods

I hereby certify that the returned goods are safe to handle, free from harmful substances, and that batteries are not included

Company's contact person: Phone:

Send your return to:
Åkerströms Björbo AB
Björbovägen 143
SE-786 97 Björbo, Sweden